

Current Status of The Postal Service Republic of Uzbekistan

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Abstract: This article is about the Postal Service of today's Uzbekistan and the changes in it. The purpose of this article is to provide a more consistent development of the postal network system and to fill it with the necessary personnel.

Key words: Postal communication network, country structurally consists, regional branches

Introduction

The postal communication network of the country structurally consists of the network of JSC "Uzbekistan Post", which includes:

14 regional branches, consisting of 189 district and city hubs, 2991 communication offices (of which 2305 are in rural areas);

3 specialized branches - "Halkaro post Office", "Halkaro tezkor post", "Uzbekistan Markasi";

1 railway, 34 air, 529 automobile routes providing regular transportation of mail.

In accordance with the Law of the Republic of Uzbekistan "On Postal Communications" and the Resolution of the Cabinet of Ministers of July 19, 2004 No. 339 "On improving activities in the field of postal communications", JSC "Uzbekiston Pochtasi" is a national operator providing exclusive universal services throughout the territory of the Republic of Uzbekistan, and also provides international postal exchange.

Materials And Methods

The postal services market provides traditional services, including the forwarding of written correspondence, parcels, postal money transfers, etc. Unlike the segment of local postal services, where Uzbekistan Post is a natural monopolist, there is competition in the segment of international services, where more than 10 local and foreign firms operate.

In accordance with the Law of the Republic of Uzbekistan "On Natural Monopolies", state regulation of the activities of subjects of natural monopolies is established in the provision of public postal services. In the conditions of the developing market of postal services, there is a need to introduce state regulation in the provision of public postal services by licensing the activities of public postal operators for the relevant types of activities.

Depreciation of fixed assets and property (postal scales, furniture, etc.) is 57%, postal vehicle fleet - 73%, which negatively affects the speed of the process of exchange and sorting of mail in the regions and does not allow to reduce the time of their delivery (between regional centers 3 days, to other settlements - up to 10 days).

Due to the insufficient introduction of information and communication technologies by postal enterprises, new types of services are not provided, their list is not expanded, the level of automation of processing and delivery of mail remains low, which significantly affects the quality of services provided.

The Main Goals and Objectives of The Program

The main purpose of this Program is the development of new types of services based on the introduction of modern information and communication technologies, ensuring guaranteed and high-quality provision of universal postal services throughout Uzbekistan.

Based on the set goal, the implementation of the following objectives is envisaged:

the improvement of the regulatory framework, the widespread introduction of market mechanisms for the functioning of postal communications, the formation of a modern and efficient infrastructure, the development of competition in the industry;

further modernization, technical re-equipment and development of the public postal network;

introduction of a complex of new types of services, expansion of the nomenclature, provision of high-quality postal services;

development and introduction of new information and communication technologies in the postal communication network;

stimulating the attraction of foreign investments, including direct ones, for the modernization and development of the infrastructure of the public postal network.

Modernization of the postal communication network:

Equipping postal communication nodes and offices with the necessary number of electronic measuring instruments to ensure accurate billing when forwarding various types of mail;

organization of interregional exchange offices for optimization of inter-regional, intra-regional and intra-district automobile postal routes;

updating of the fleet of postal vehicles carrying out the transportation of mail and cash, as well as retrofitting them with mobile communications;

expansion of technical capabilities of video surveillance systems and electronic access control at postal communication enterprises;

equipping exchange offices for processing, sorting mail and periodicals with portable X-ray television installations, as well as retrofitting with manual metal detectors.

Results And Discussions

“Uzbekiston Pochtasi”, also called O’zbekiston Pochtasi or in English Uzbekistan Post is the postal service of Uzbekistan. It is an expanded postal net with postal routes, which is used to receive, handle and deliver postal items, state pensions and periodicals.

The goal of this postal service in Uzbekistan is to give a high quality service with the help of an ongoing modernization process in order to meet the customer's demand and need that grows every day in Uzbekistan. Uzbekiston Pochtasi wants to ensure a quality service of postal items according to the UPU standards.

The country's national postal net is organized by Open Joint-Stock Company “Uzbekiston Pochtasi” according to the geographical principle. It includes 14 regional divisions structured in 177 country and city, with in total 2986 post offices (2296 rural) and one specialized branch named “Halkaro Pochta”. The network is also composed of 34 air routes, 2 railway routes and 436 automobile routes that provide the regular conveyance of postal items.

At the post offices 6579 delivery sections are organized. Among them 2480 are present in the cities and the towns, and 4099 are located in rural areas. On the served territory, 5376 post boxes are installed for the letter post collection, including 3449 in rural areas.

The operating net is one of the most important values of the republic post. More than 15000 people are working at the post ventures, handling thousands of letters, telegrams, money orders, parcels and delivering newspapers, magazines, pensions and allowances to millions of people every day.

To follow your Uzbekiston Pochtasi parcel, you can go on their official website on the following page: You will just need to enter your Uzbekiston Pochtasi tracking number in the bar code and click on “Search”. The Uzbekiston Pochtasi website will give you the necessary information about your Uzbekiston Pochtasi package. For more precision you can also track your parcel with the Ship24 website. You just need to go on the homepage and put in the search bar the tracking number corresponding to your parcel. Ship24 will precise you all the details about your Uzbekiston Pochtasi shipment and show you the location of your parcel in real time.

Generally, Uzbekiston Pochtasi tracking numbers are composed of 13 characters, starting with the two Latin capital letters “CP”, followed by 9 numbers, and ending with the two Latin capital letters “UZ”. Here is an example of an Uzbekistan Post tracking number: CP123456789UZ. Usually, the tracking numbers are provided with your receipt (they are written on it). Make sure to write your tracking number

without blanks while tracking your Uzbekistan Post order. If you put blanks, the system won't be able to track your shipment and you won't get the information needed about your Uzbekistan Post package.

Conclusion

As a final conclusion of this article, it is worth noting that every detail and instructions in the article are a vivid example of the development of the Post Office of Uzbekistan, and as a result of this it is necessary to develop the conditions of today's postal system in remote districts in a broad sense.

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